Website Privacy Policy

Last modified: February 2024

**E5 INCORPORATED** (“**Company**” or“**We**”) respects your privacy and is` committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website [www.E5NanoSilica.com](http://www.E5NanoSilica.com) (our “**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

* on our Website;
* in email, text, and other electronic messages between you and our Website; and
* when you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

* us offline or through any other means, including on any other website operated by the Company or any third party; or
* any third party, including through any application or content (including advertising) that may link to or be accessible from or through our Website.

Please read this policy carefully to understand the Company’s policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 18

Our Website is not intended for children under 18 years of age. No one under age 18 may provide any information to or on our Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on our Website or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com).

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website, including information:

* by which you may be personally identified, such as name, email address, telephone number, or any other identifier by which you may be contacted online or offline (“**personal information**”);
* that is about you but individually does not identify you, such as shipping account numbers; and/or
* about your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

* directly from you when you provide it to us;
* automatically as you navigate through our Website (information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons and other tracking technologies); and
* from third parties, including, for example, our business partners.

*Information You Provide to Us*

The information we collect on or through our Website may include:

* information that you provide by filling in forms on our Website (this includes information provided at the time of subscribing to our newsletter, or requesting further services, and/or information we request when you report a problem with our Website); and
* records and copies of your correspondence (including email addresses), if you contact us.

*Information We Collect Through Automatic Data Collection Technologies*

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

* Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on our Website.
* Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

* Estimate our audience size and usage patterns.
* Store information about your preferences, allowing us to customize our Website according to your individual interests.
* Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

* **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
* **Web Beacons.** Pages of our Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Third-Party Use of Cookies

Some content or applications on our Website are served by third-parties, including application providers. These third-parties may use cookies to collect information about you when you use our website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties’ tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see [Choices About How We Use and Disclose Your Information](#a741158).

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

* To present our Website and its contents to you.
* To provide you with information, products, or services that you request from us.
* To fulfill any other purpose for which you provide it.
* To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
* To notify you about changes to our Website or any products or services we offer or provide though it.
* In any other way we may describe when you provide the information.
* For any other purpose with your consent.

We may also use your information to contact you about our own goods and services that may be of interest to you. If you do not want us to use your information in this way, please contact us at [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com). For more information, see [Choices About How We Use and Disclose Your Information](#a741158).

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

* To our subsidiaries and affiliates.
* To contractors, service providers, and other third parties we use to support our business.
* To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of E5 Incorporated’s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by E5 Incorporated about our Website users is among the assets transferred.
* To fulfill the purpose for which you provide it.
* For any other purpose disclosed by us when you provide the information.
* With your consent.

We may also disclose your personal information:

* To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
* To enforce or apply our [terms of use](https://static1.squarespace.com/static/65660695c5c68c5369a073af/t/65c23b7b0153bc748989bef7/1707228028236/E5+Incorporated+Website+Terms+of+Use+%28Feb+2024%29.pdf) and other agreements, including for billing and collection purposes.
* If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of E5 Incorporated, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

* **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
* **Promotional Offers from the Company.** If you do not wish to have your contact information used by the Company to promote our own products or services, you can opt-out by sending us an email stating your request to [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com). If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions or click the UNSUBSCRIBE link at the bottom of the email. This opt out does not apply to information provided to the Company as a result of a product purchase, warranty registration, product service experience or other transactions.

We do not control third parties’ collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative (“**NAI**”) on the NAI’s website.

Residents of certain states may have additional personal information rights and choices. Please see your own state privacy rights for more information.

Accessing and Correcting Your Information

You may also send us an email at [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com) to request access to, correct, or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Residents of certain states may have additional personal information rights and choices. Please see your own state privacy rights for more information.

Your State Privacy Rights

State consumer privacy laws may provide their residents with additional rights regarding our use of their personal information.

These states may provide (now or in the future) their state residents with rights to:

* Confirm whether we process their personal information.
* Access and delete certain personal information.
* Correct inaccuracies in their personal information, taking into account the information’s nature processing purpose.
* Data portability.
* Opt-out of personal data processing for:
  + targeted advertising;
  + sales; or
  + profiling in furtherance of decisions that produce legal or similarly significant effects.
* Either limit (opt-out of) or require consent to process sensitive personal data.

The exact scope of these rights may vary by state. To exercise any of these rights please contact us at [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com). To appeal a decision regarding a consumer rights request contact us at [info@e5NanoSilica.com](mailto:info@e5NanoSilica.com).

Data Security

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our Website.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on our Website home page. If we make material changes to how we treat our users’ personal information, we will notify you through a notice on our Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

E5 INCORPORATED

1718 Pleasant Street

Noblesville, IN, 46060

[info@e5NanoSilica.com](mailto:info@e5NanoSilica.com)